

Volunteer evaluation 2016/2017

What is good about the training and support?

Very friendly and approachable

Good info

It's good to know there is always someone to ask

Keeps you up to date with current guidelines

Lots of information

Varied, it's relevant

Good information

A lot more awareness – better perspective

Cover everything

Bring a different perspective

Never get in trouble – very supportive

It was very informative

Very up to date and relevant

The training gives you a better way of helping young people. Support received on a daily basis/team work is really good

Its very good because it's to the point and the support is always there if you need it

Training not too long, real workers doing the training, real stories not boring

More confidence in approach to help YP and more knowledge about what we offer

Approachable staff

Friendly

Lots of good info

Personalised

What would improve the training and support?

More evening sessions

Nothing

More in depth some subjects

More about legal highs

More awareness of psychoactive drugs

Nothing

Provide more observation sessions

Available in the evenings – I can't usually attend during the day

Nothing

Its all ok

You can always improve in anything you do. The job here is run very good

More training available on a range of topics

More follow up after training when I can come – because of work

More written process to volunteers i.e. flow charts